



Compassion, Confidence and Commitment since 1957

FAQs

White Plains Hospital Partnership

Why did Scarsdale Medical Group partner with White Plains Hospital?

Scarsdale Medical Group is proud to offer high quality, personalized care to our community. We could not find a better partner to enhance what we offer than White Plains Hospital, with which we have had a longstanding relationship. Being linked to the hospital that is widely recognized as #1 in the county will help us deliver the best care possible to our community. Better access to outstanding clinical services within a network of coordinated care is our goal as we build on the strengths of both organizations.

How does this partnership affect my relationship with my physician(s) at Scarsdale Medical Group?

You will continue to receive the same high level of care without any change. Scarsdale Medical Group's partnership with White Plains Hospital will not affect your relationship with your individual physician or your day-to-day interactions with the practice. All of our clinicians will remain Scarsdale Medical Group doctors.

What if I require a specialist outside of the Scarsdale Medical Group/White Plains Hospital network?

Our doctors will continue to refer you to the best physicians they deem appropriate for your care inside or outside of our network.

Do all of my providers at Scarsdale Medical Group and White Plains Hospital use one electronic health record?

In the near future, we will adopt White Plains Hospital's electronic health record technology for all patients. This will make sharing information between our providers even easier.

Is there a new patient portal?

Currently, all Scarsdale Medical Group patients should access their existing patient portal account. In the future, we will integrate with the technology utilized at White Plains Hospital. We will keep you updated about changes.

Have billing procedures changed?

No, invoices will continue to be sent from Scarsdale Medical Group. Our billing office is always available to answer questions about your statement. They can be reached at (914) 989-1186.

Will Scarsdale Medical Group relocate offices?

No. All of our physicians will continue to practice at the same locations:

259 Heathcote Road, Scarsdale, NY
550 Mamaroneck Avenue, Harrison, NY
600 Mamaroneck Avenue, Harrison, NY
329 White Plains Road, Eastchester, NY

How do I make an appointment?

Scarsdale Medical Group will retain the same phone numbers. To schedule an appointment with an SMG physician, call (914) 723-8100

For dermatology appointments, call (914) 723-7800.

For pediatric appointments, call (914) 989-1111.

Appointments can also be requested directly from our website at www.scarsdalemedical.com.

My pediatrician or obstetrician/gynecologist is affiliated with Greenwich Hospital. Will that change?

No. Our pediatricians, obstetricians and gynecologists will continue to practice at Greenwich Hospital. All deliveries and newborn care will be provided at Greenwich Hospital.

Will my doctor still accept my insurance?

Yes, the physicians at Scarsdale Medical Group will continue to accept the same insurance carriers. For a list of participating insurances, please visit our website at www.scarsdalemedical.com/insurance.

I have an insurance carrier that is accepted at White Plains Hospital but not Scarsdale Medical Group. Will that change?

We are in the process of working on these details. All updates will be made available to our patients in the coming months.

I have additional questions. How can I reach out to SMG?

You may direct any additional questions to smginquiries@scarsdalemedical.com.

